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Absolutely Horrendous

By **Extremely Dissappointed** from **Wilmington, NC** on **12/18/2009**

Cons: Freezes Easily

Describe Yourself: Tech Professional

Primary use: Business

Bottom Line: No, I would not recommend this to a friend

Our 7410 Cluster has been nothing but a problem. We've encountered all sorts of issues with it. The biggest of which is coming in on a Monday and seeing that the entire cluster is frozen and has been all weekend. Let me repeat this... BOTH heads were inoperable. Remember that a cluster is supposed to have the benefit of redundancy. Not one time has our cluster failed over in the manner it was supposed to. Not once.

So far, and by so far I mean a span of about a year, we have not been able to use this thing in a production environment as it is simply not reliable.

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To add insult to injury, every time we've had to deal Sun support regarding our 7410, it has literally been a nightmare. Our average length of time to "resolution" has been around 4-5 days. I sarcastically quote resolution because we've yet to actually receive a resolution to the lockup problem. We've been told several times that a "workaround" is forthcoming. A "workaround"? Yeah, a "workaround". Apathetic is how I would characterize the response I have received from Sun Support thus far.

With 22 firmware updates you would expect they would have resolved this massive bug by now. Yet they haven't... Unreal.

I could go on and on but will simply wrap this up and tell you to stay far away from this product and from Sun Support. Sun does NOTHING to make me want to champion their hardware, software, support, and/or their all-around brand. I'm not sure I understand why Oracle would want to pick them up. Who knows, maybe they're masochists?

I would rate this zero stars if it were possible.

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[1 of 1 customers found this review **helpful**]

Greate for Databases

By **Rakesh Singh** from **Singapore** on **8/10/2009**

Pros: Durable, Fast Connectivity, Reliable

Best Uses: Backup, Large Projects

Describe Yourself: Tech Professional

Primary use: Business

Bottom Line: Yes, I would recommend this to a friend

I'm using it for Oracle RAC database as well as Single instance databases, which are easy to replicate at Standby site. Also easy to make backup by taking snapshot is seconds.

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[9 of 9 customers found this review **helpful**]

Excellently scalable

By **Rick**  from **Duiven, the Netherlands** on **3/25/2009**

Pros: Scalable, Versatile

Best Uses: Big ISPs, Large Projects

Describe Yourself: Tech Professional

Primary use: Business

Bottom Line: Yes, I would recommend this to a friend

This is a real beauty. We have received this system with the Try & Buy option, and are definately Buying. The use of SSD is a pure act of geniusness. You can use cheap sata disks for storage and add more SSDs if you need even more speed. But using 4 Gbit uplinks, I couldn't get the system to max out, network bandwidth was always the bottleneck. We will be using this system icw XenServer for hosting VPS servers and our mail cluster via NFS.

The interface is brilliant and relies heavily on AJAX. Its easy to configure and use. You can really tell that the guys who developed this system really knew what they were doing.

Analytics is also really sweet, I can show management exactly why they are getting their money's worth.

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